

Email received by Blakeney Parish Council from HOLT MEDICAL PRACTICE

(June 2025)

After the end of a long process, this email is to confirm that the Blakeney Surgery will be closing its doors at 1pm on Monday 30th June 2025. After this date it will no longer be accessible by patients.

In the last few weeks, we have spoken to over 600 patients on a one-to-one basis about the closure and their choices for medication collection after the Surgery closes.

Approximately 350 patients have nominated to collect from the Blakeney Box at the Village Hall and approximately 200 electing to collect from Holt. Any patient that ticked that they needed extra support in reaching a decision received a phone call from a GP to discuss their concerns and approximately 25 patients have been switched to free home deliveries as a result of these calls.

There are very few patients now attending the Surgery as most patients are now collecting their medication from their new collection site and any patients with uncollected medication still on the shelves have been contacted. If they have not collected by 30th June – their medication will be returned to Holt for collection during opening hours.

Extra support between 9 – 11am at the Village Hall PharmaBox will remain in place until 11th July for first time collections should patients want it. There is a new prescriptions post-box next to the Box for patients to use (and the old one on the Surgery wall will be removed).

When the Surgery closes, we will make sure there is up to date information on the door and on the website should anyone have any concerns or queries.

Whilst the Surgery will be closed to patients, there will still be staff activity on site as we close the building down and safely empty it.

The ICB and Healthwatch have been informed of the above.

I know this has been a very long and strained process, and it has felt very difficult to navigate at times. But I am grateful for the support you have shown us in helping bring the idea of the PharmaBox to life which will hopefully reduce the impact of the closure on many within the community.

If you have any questions or think of something I may have missed, please let me know.

Kind regards

Katie Franklin

Business Manager

HOLT MEDICAL PRACTICE